

Privacy statement

Morval Watches

Morval Watches is located in Sint-Oedenrode (Kasteellaan 2, 5492 BR) and registered with the Chamber of Commerce under number 89442679. If you have any questions about the protection of your (personal) data, please email us via info@morvalwatches.com.

General

We would like to inform you about how we process and/or use your (personal) data. With this statement, follow our obligations under the General Data Protection Regulation (GDPR) and the Telecommunications Act.

This statement is exclusively applicable to the services of Morval Watches. Be aware that we are not responsible for the privacy and/or cookie policies of any other organizations and companies mentioned on the website www.morvalwatches.com (hereinafter: the website).

What is Personal Data?

Personal data is information about a person that can be used to identify or trace that person. It can directly relate to that person or lead to that person when combined with other information. It's important to note that data of deceased individuals and businesses (sole proprietorship, partnership, or association excluded) are not considered personal data.

Use of (Personal) Data

We treat personal data received from you confidentially to prevent them to get into the wrong hands. Occasionally, your (personal) data may be shared with others who support us in our business operations.

Through our website, you can leave your (business) (personal) data. Even as our (future) customer, we collect some of your (personal) data. It's important that you are aware of how we handle your (personal) data, what rights you have, and how you can express your preferences regarding your (personal) data.

Personal Data we may collect

Here is an overview of the (personal) data we may process from you. You have either provided these data yourself or they can be deduced from public registers or social media.

- Your first and/or last name
- Your address and/or P.O. Box information
- Your payment details
- Your email address and messages

Why processing personal data is necessary?

Processing personal data is not allowed without a purpose. And so we have determined these purposes. For example, we can process personal data about you because you provided these data yourself (e.g., by filling out the contact form). The purposes of the aforementioned processing of personal data that we collect must be justified. The GDPR has established six legal bases for this:

1. General interest
2. Legitimate interest
3. Vital interests
4. Based on a contract
5. Based on a legal obligation
6. Based on consent

Purpose	Legal Basis
1. Handling your payment	Necessary for the performance of a contract
2. Contacting you (by phone, in writing, email) for service delivery	Necessary for the performance of a contract
3. Processing your (information) request	Legitimate interest
4. Responding to your question (online)	Necessary for the performance of a contract
5. Refining the offer and making a targeted offer	Legitimate interest
6. Legal obligation, such as tax return	Compliance with a legal obligation
7. Receiving online payments	Necessary for the performance of a contract
8. Displaying positive reviews (via Google)	Explicit consent

Special and/or sensitive personal data

We do not process sensitive personal data of customers, involved parties, or website visitors, except as indicated in this statement. We also do not intend to collect information about website visitors under the age of 18 unless they have consent from parents or legal guardians.

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However, we cannot always verify whether a website visitor is over 18. If you believe that we have collected personal information about a minor without consent, please contact us, and we will delete this information.

Retention period of your Data

We do not retain your personal data longer than strictly necessary to achieve the purposes for which the data are collected. We follow the following retention periods:

Personal Data	Duration	Reason
First and last name	7 years (Tax legislation)	To comply with legal obligations
Address and/or P.O. Box information	7 years (Tax legislation)	To comply with legal obligations
Payment details	7 years (Tax legislation)	To comply with legal obligations
Email address	Duration of the agreement and up to a maximum of 1 year after our agreement has ended. For the avoidance of doubt, the agreement is considered terminated after the expiration of the warranty period.	To inform you or contact you after filling out an online contact form
(Email) messages	Duration of the agreement and up to a maximum of 1 year after our agreement has ended. For the avoidance of doubt, the agreement is considered terminated after the expiration of the warranty period.	To find your data in the future
Other personal data actively provided by you	Duration of the agreement and up to a maximum of 1 year after our agreement has ended. For the avoidance of doubt, the agreement is considered terminated after the expiration of the warranty period.	Necessary for performing the agreement

Sharing Data with third parties/others

Your data will not be sold to third parties, and your information is only provided when necessary for the execution of the agreement with you, because you have given permission, or to comply with a legal obligation.

We enter into a data processing agreement with companies that process data on our behalf (processors) to ensure a similar level of security and confidentiality of your data. We remain responsible for these processing activities.

With third parties who are themselves responsible for the processing of personal data (data controllers), we do not have to enter into an agreement. We share personal data with the following third parties:

Third Party	Category	Purpose of sharing	Data Shared
Hosting provider	Processor	For website backup	Full website backup
Website provider	Processor	For hosting the website	Encrypted data
Email provider webmail from	Processor	For hosting emails	Encrypted data
Bank	Data Controller	To generate payments for us	Bank account number, (company) name, address, email address
Accounting system	Processor	To maintain our accounts	Bank account number, (company) name, address, email address
Accountant	Processor	To assist us with accounting	Bank account number, (company) name, address, email address
Web developer	Processor	To assist us in business operations	Bank account number, (company) name, address, email address, phone number

Transfer to third countries

We try to process personal data as much as possible within the EEA, but sometimes we cannot avoid using services from outside the EEA (e.g., Google). These companies are located in a country designated as adequate by the European Commission. A data processing agreement has been concluded with all processors, both within and outside the EEA.

The parties are affiliated with the EU-US Data privacy framework of the US Department of Commerce. This means that there is an adequate level of protection for the processing of any personal data.

Your right to access, modify, or delete data

You have the right to access, correct, or delete your personal data.

You can email such requests to info@morvalwatches.com. We will respond to your request as soon as possible, but within one month at the latest. If your request is disproportionate or very specific, the period may be extended by 2 months.

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Your Rights to withdraw consent, object, and data portability

You have the right to withdraw your consent for data processing or object to the processing of your personal data by us. Additionally, you have the right to data portability. This means that you can submit a request to send your personal data in a computer file to you or another organization named by you.

Security

We take adequate and appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification of your data.

Physical Copies

No physical copies are made of your personal data.

Website and Wi-Fi

The website uses a reliable SSL Certificate to ensure that your personal data does not fall into the wrong hands. This also means that your connection to the website is private, as indicated by the 'https' in the address bar and the padlock icon.

Website security is regularly updated, and there is an antivirus system on incoming and outgoing emails.

Furthermore, we always use only known secure Wi-Fi networks, unless there are significant reasons not to.

Devices

The number of devices that have access to your data is limited to only the necessary devices. These include a laptop, desktop, iPad, and smartphone with login security through a password and/or access code and/or fingerprint. Additionally, the systems used are all secured with a password and/or access code and/or fingerprint.

External Links and Sources

Our website may contain links to external websites, resources, or services for the aforementioned reasons. We are not responsible for the accuracy, reliability, or content of these external sources. Following external links is always at your own risk.

No proper security or misuse of your data?

If you believe that your data is not adequately secured or if there are indications of misuse, or if you would like more information about the security of personal data, please contact us at info@morvalwatches.com.

Your right to lodge a complaint

We want to inform you that you have the option to lodge a complaint with the national supervisory authority if you believe that we do not comply with privacy regulations as defined in the GDPR. The national supervisory authority is the Dutch Data Protection Authority (Autoriteit Persoonsgegevens). [You can file a complaint here](#).

Cookies

The website is not placing any cookies. Although it may happen that cookies are placed by others, via the website, of which we are not always aware. If you come across unexpected cookies that you cannot find in this statement, please let us know by email. You can also contact the third party directly and ask which cookies they placed, the reason for doing so, the lifespan of the cookie, and how they guarantee your privacy.

Changes

The texts of the website and the website itself can be adjusted at any time due to ongoing developments. This also applies to this privacy statement. This version is from **April 18, 2024**. If there are any changes, we will post the latest version on the website.